

Board of Directors Meeting Monday, October 22, 2018 Location: Eden Prairie Office

Present:

Absent:

Kari Broyles

- Naomi Sadighi (President) Nancy Twidwell (Vice President) Gretchen Enninga (Secretary/Treasurer) Christina Meyer-Jax Ryan Reichenbach Anne Sheridan Jeni Ellick Sarah Berg Dale Woodbeck (General Manager)
- Call to Order

 Naomi Sadighi called the meeting to order at 6:34pm.
- 2. Board Retreat with The Prouty Project, update by Dale on The Big Think Session coming up 11/5
 - Shared the timeline of activities in preparation for the retreat
- 3. Maker to Market update by Dale
 - Lakewinds provides guidance on how to transition into retail space
 - Lakewinds, The Good Acre and four makers collaborated on a presentation during the Food, Ag, Ideas conference in the Twin Cities
 - Shared short clip featuring the program
- 4. Approval of new owner/repurchase report and September meeting minutesNancy moved and Ryan seconded. Motion carried.
- 5. Review and Discussion on Reports
 - Preliminary financial reports September, 2018
 - General Manager report
 - B7 and B8 ER reports
 - Nancy asked about response rate from feedback cards, social media and emails. Dale confirmed that all emails generally receive a response via email or call within 24 hours and respond to cards as appropriate.
 - Jeni asked about language on B7 report "We will have a minimum of customer accidents in our stores." Suggested setting a hard metric that can be measured against.
- 6. The board recessed the meeting to move to closed session to discuss legal and real estate matters.
- 7. The meeting was re-opened.

- 8. Meeting adjourned at 8:45.Gretchen moved and Sarah seconded. Motion carried.